

## Project Details: NAeG/14-15/00043

Project id -	NAeG/14-15/00043
Name of The Project	Value added Tax Information System (VATIS)
Category of Award Applying for	Incremental Innovations in existing projects
From :	26-06-2012
To :	31-03-2014
Year of National e-Governance Award	2008
Summary/Objective of the project	<p>The Commercial Tax, Government of Gujarat is mainly administering the tax on intra-state and inter-state sale of goods, viz. Gujarat Value Added Tax Act, 2003 (VAT) and Central Sales Act, 1956 (CST) and related rules. At present there are 4.53 lakh live dealers under VAT and 2.71 lakh live dealers under Central Sales Tax Act, 1956 in the 33 Districts and 249 blocks in the State having a population of approx. 6 crore. There are 103 unit offices where tax payer (dealer) normally approaches for various services and tax compliance. Stakeholders include tax payers, tax practitioners, tax administrators, transporters, ware house keepers and citizens at large. Computerization was synchronized with the introduction of VAT wef 1.4.2006 in the State. Computer friendly forms were designed and suitable User requirements and system requirements were drawn. Computerization has the support of robust legal framework which makes it mandatory for the dealers to give unique invoice numbers, file e-returns, make e-payments, apply on-line for refunds, forms, way bills, etc. Problems of using computer in vernacular language were overcome by deployment and use of special fonts in shruti. The tax payer registrations are area based and there is a strong one-to-one relationship between the dealers and officers. Dealers are required to approach concerned area officers for new registrations, amendments, cancellation, issue of various forms, issue of way bills, refunds, assessment, return scrutiny, recovery, appeals, etc. There are no service charges. Before computerization, the tax payers had to visit VAT offices in person and give applications in hard copy with their signature. Department also followed manual processes. There were errors, omissions, delays and grievances. Cost of compliance and cost of collection were on a higher side. Internal controls and audit trails were also quite weak. Delivery of services was full of hassles and idea of merely delivering services dominated the quality of services delivered. VAT information system is a cluster of path-breaking web based applications like OASIS (On line Application and Scrutiny of Inter State transaction), TRACE (Time honored Registration &amp; Amendment done Centrally and Electronically), INFORM (Instant Form Management), m-INFORM, e-nivaran, VISIT (Verification &amp; Identification System of Input Tax), SCORE (Scrutiny of Return Electronically), ITC Ledger, (Input Tax Credit) etc. with innovative use of technology.</p>
Beneficiary of the project	4.53 Lakh Tax Payers, 4000 Tax Administrators, 12000 Tax Practitioners,
Details of Project Head	
Name	Dr. P.D. Vaghela IAS
Designation	Commissioner, Commercial Taxes
Gender	Male
Address	Rajyakar Bhavan, B/h Times of India, Ashram Road, Ahmedabad
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Details of team members, if any, other than Project Head:-	
Name(1st team member)	Mrs. Arti Kanwar IAS
Designation(1st team member)	Special Commissioner
Name(2nd team member)	Mr. T.Y. Bhatt
Designation(2nd team member)	Additional Commissioner (Administration)
Name(3rd team member)	Mr. K B Zaveri
Designation(3rd team member)	Joint Commissioner (e-Governance)
Name(4th team member)	Mr. P.K. Makwana
Designation(4th team member)	Deputy Commissioner (e-Governance)

Name(5th team member)

Mr. L.J. Parmar

Designation(5th team member)

Commercial Tax Officer (e-Governance)

Name(6th team member)

Mr. S.B. Sathavara

Designation(6th team member)

Commercial Tax Officer (e-Governance)

[Document proof of previous award](#)

Supporting documents:-

[Award Specific Form](#)

[Self Certification by the Project Head](#)